
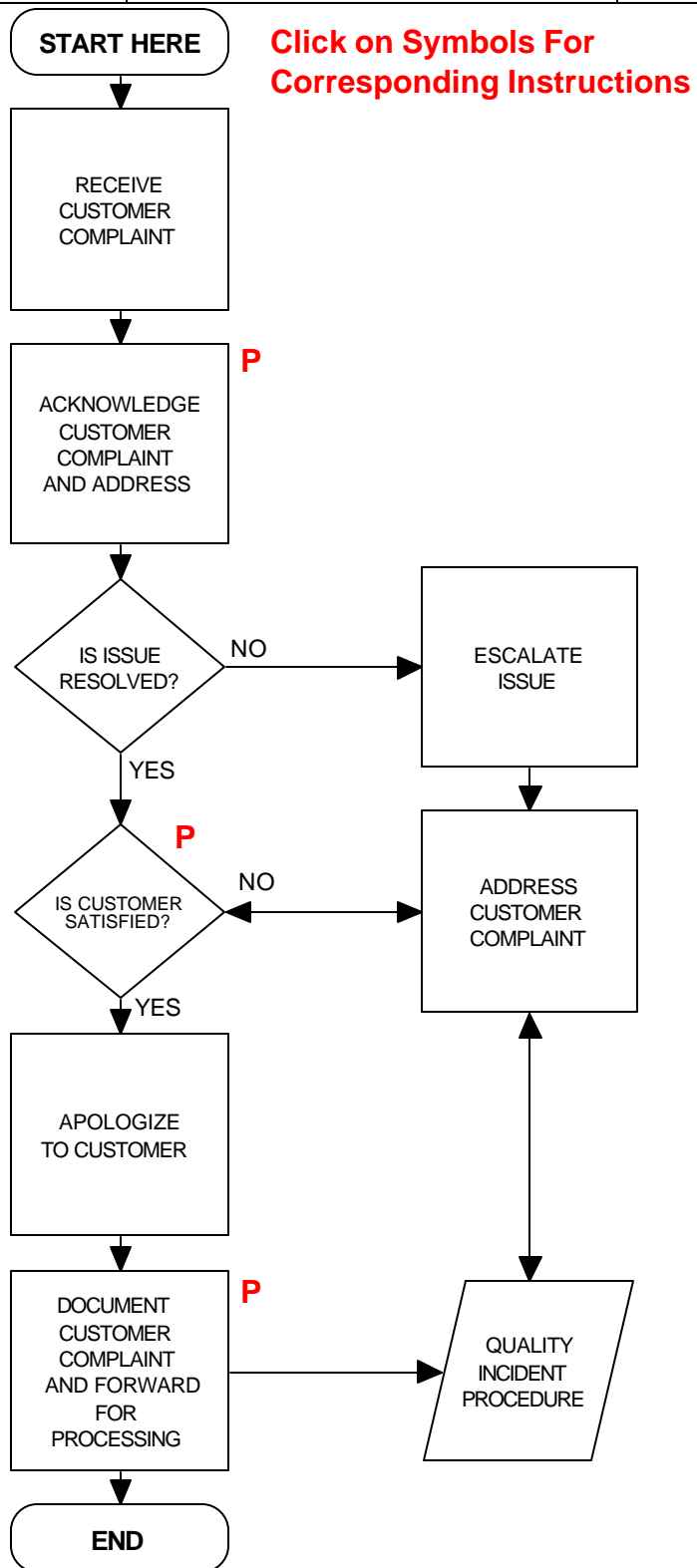


STANDARD OPERATING PROCEDURE	LAVARE INC.		
	TITLE: Processing Customer Complaint Procedure - Flowchart		
	DEPARTMENT: Operations - Store		
	SECTION: Two	ISSUE #: 1.0	



Copyright © 2002 interactive management sciences. All rights reserved.				LI400801	
<b>SUPERSEDES ISSUE #:</b> None		<b>DATED:</b>		<b>PAGE</b>	
<b>APPROVED:</b> Jane Nazli		<b>DATE:</b> 14-May-02		1	OF 1